

Question 15

Marks: 2

Kaizen events do not involve _____.

- communication
- defining problems
- training
- brainstorming

[Show Explanation](#)

[Previous Question](#)[Next Question](#)

7. Kaizen events do not involve _____.
- a. Communication
 - b. Defining the problems and goals
 - c. Training the team and employees
 - d. Brainstorming and developing ideas for the future state
8. Which of the following statements with respect to lean is not correct?
- a. Use creativity to find low-cost, small improvements
 - b. Never stop improving
 - c. Be reactive
 - d. Practise five-whys method
9. Choose the odd one out.
- a. Temporary measures
 - b. Counter-measures
 - c. Band-aid measures
 - d. Inactive measures
10. What is the tool used in TQM to understand the sequence of events through which the product goes through?
- a. Flow chart
 - b. Workflow
 - c. Pareto chart
 - d. Taguchi map

B. | SHORT ANSWER QUESTIONS

Q. No.	Answer
1.	a. Six Sigma
2.	d. Changes generate profits
3.	a. Value Stream Mapping
4.	a. Standardise

Facilitating Change Through Kaizen

Q. No.	Answer
5.	c. Workflow
6.	b. Customers' need
7.	a. Communication
8.	a. Resistance